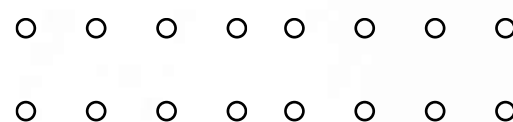


# QM

# Quality Management



# Quality Management

- ✓ Receipt Inspection
- ✓ Inspection in process
- ✓ Inspection on Shipment
- ✓ QM Master Data Managing QM



## SYLLABUS



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# QM - Quality Management

## General Objective:

At the end of the course, the participant **will know and manage** the procedures included in the SAP **MM ( Quality Management) module** , which will allow them to work as an SAP QM consultant and achieve professional growth based on the **practical and self-taught learning** acquired in this course.

## Addressed to:

Systems Architect, Project Manager, Production Testers , Training Director, Application Consultant, Development Consultant, Support Consultant, Analyst Consultant  
Industry/Business, Super Users, Key Users, Power Users, Business Process Architect, Business Process Owner/Team Leader, Help Desk/Support, CoEs ,  
Industry Specialists, Solutions Architects, and Instructors.

**SAP S/4HANA**

**Duration: 6 Sessions**

**Total 30hrs**

## Thematic Content

### Quality Management

Unit 1: Navigation - Optional Unit

- Access to the SAP system
- Calling functions
- Get help
- Customizing the user interface

Unit 2: Basic Concepts

- Outline processes and available solutions
- Identify quality management as part of the SAP solution portfolio

Unit 3: Overview of quality management in the supply chain logistics supply

- Using quality management in company processes
- Integrating Quality Management Processes into Supply Chain Logistics.

Unit 4: Quality Management in Procurement

- Processing quality management tasks in procurement.

Unit 5: Quality Management in Production

- Processing quality management tasks in production.

Unit 6: Quality Management in Sales, Distribution and Service

- Processing quality management tasks in sales and distribution

# QM - Quality Management

## Thematic Content

### Unit 7: Functions in detail - Quality planning

- Using logistics master data in quality planning
- Execute inspection planning and use quality management data
- Using the control plan and failure mode and effects analysis

### Unit 8: Functions in detail - Quality inspection

- Use of the inspection lot
- Processing the creation of the inspection lot
- Execution of quality inspection and completion of inspection lot
- Using sample management

### Unit 9: Functions in Detail - Quality Certificates

- Processing of quality certificates

### Unit 10: Functions in detail - Quality notifications

- Perform general notification processing
- Using quality notifications in the logistics supply chain

### Unit 11: Functions in Detail - Quality Control

- Using dynamic modification and statistical process control
- Analysis of quality scores and quality costs
- Using evaluations in quality management

### Unit 12: Functions in Detail - Test Equipment Management

- Using test team management.

### Unit 13: Functions in Detail - Stability Study

- Stability study process flow analysis
- Identify the objects in the stability study.

### Unit 14: Audit Management

- Using audit management
- Implementation of quality management
- QM Implementation

### Quality Planning and Inspection

#### Unit 1: Quality Processes in Logistics Processes

- Lesson: Positioning Quality Management
- Lesson: Inspection Process Flow in Quality Management: Overview
- Lesson: Processing Issues with Quality Notifications: Overview .

# QM - Quality Management

## Thematic Content

### Unit 2: Basic Data in Quality Management

- Lesson: Using the Material Master and Inspection Setup
- Lesson: Using Sample Determination
- Lesson: Using Dynamic Modification
- Lesson: Inspection Configuration Processing: Mass Maintenance
- Lesson: Using the Master Inspection Feature
- Lesson: Using Input Processing for Measured Values
- Lesson: Using Code Groups and Codes
- Lesson: Using Selected Sets and Catalog Profile
- Lesson: Using the Inspection Method
- Lesson: QM Basic Data Distribution
- Lesson: Using the Materials Specification

### Unit 3: Inspection Planning

- Lesson: Using the Inspection Plan
- Lesson: Using Test Equipment
- Lesson: Using Inspection Features in the Inspection Plan
- Lesson: Using the Reference Operation Set and Product Structure
- Lesson: Using the Engineering Workbench
- Lesson: Using Engineering Change Management
- Lesson: Using the Task List: Materials Specification
- Lesson: Using Flexible Inspection Specifications
- Lesson: Using Multiple Specifications: Overview (Optional)

### Unit 4: Recording results

- Lesson: Recording and evaluating inspection results

### Unit 5: Defect Logging

- Lesson: Using the defect log in the inspection process

### Unit 6: Decision of use

- Lesson: Processing Inspection Completion with Usage Decision

### Unit 7: Definition and Structure of Notifications

- Lesson: Explain the definition and structure of notifications

### Unit 8: Quality Notifications in Logistics

- Lesson: Using quality notifications in receiving goods
- Lesson: Processing Customer Complaints

### Unit 9: Quality Notifications in Production

- Lesson: Using Quality Notification During Production

# QM - Quality Management

## Thematic Content

Unit 10: General Functions of Quality Notifications

- Lesson: Using general features and customizing settings for Quality Notifications

Unit 11: Quality-related costs and QM orders

- Lesson: Using the QM order

Unit 12: SAP Business Workflow in QM - Overview

- Lesson: Using SAP Business Workflow in Quality Management - Overview

**Includes SAP QM User Certification and guidance on taking the SAP consultant certification exam.**